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<b>Phone:</b>		<b>Date:</b>	12/4/2003
<b>Re:</b>	U.S. Serial No. 09/778,378	<b>CC:</b>	
Group Art Unit: 2172			
Docket No. YOR920000766US1 (14069)			

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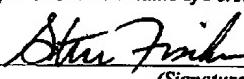
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Applicant(s): Debra Beibesheimer, et al.		Docket No. YOR920000766US1 (14069)	
Serial No. 09/778,378	Filing Date February 7, 2001	Examiner Isaac M. Woo	Group Art Unit 2172
Invention: CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS			
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